

AUDIT ON SERVICES TO CHILDREN WITH DISABILITIES

SEMINAR ON THE STRATEGY TOWARDS
INTERGRATED SERVICES TO CHILDREN WITH
DISABILITIES

24 NOVEMBER 2009
MATU JAFTA



social development

Department:
Social Development
REPUBLIC OF SOUTH AFRICA

CONTENT OF THE PRESENTATION

1. Objectives of the audit
2. Research Design
3. Findings
 - Support services
 - Capacity building, training and awareness
 - Roles and responsibilities
4. Recommendations
5. Conclusion
6. Challenges of the research



social development

Department:
Social Development
REPUBLIC OF SOUTH AFRICA

OBJECTIVES OF THE STRATEGY

Objectives

- To gain evidence and insight into actual services rendered by national departments and NGOs
- To identify critical areas of services that will enhance collaboration of service delivery to Children with Disabilities
- The research was used as a baseline towards the development of the Strategy



RESEARCH DESIGN

Methodology:

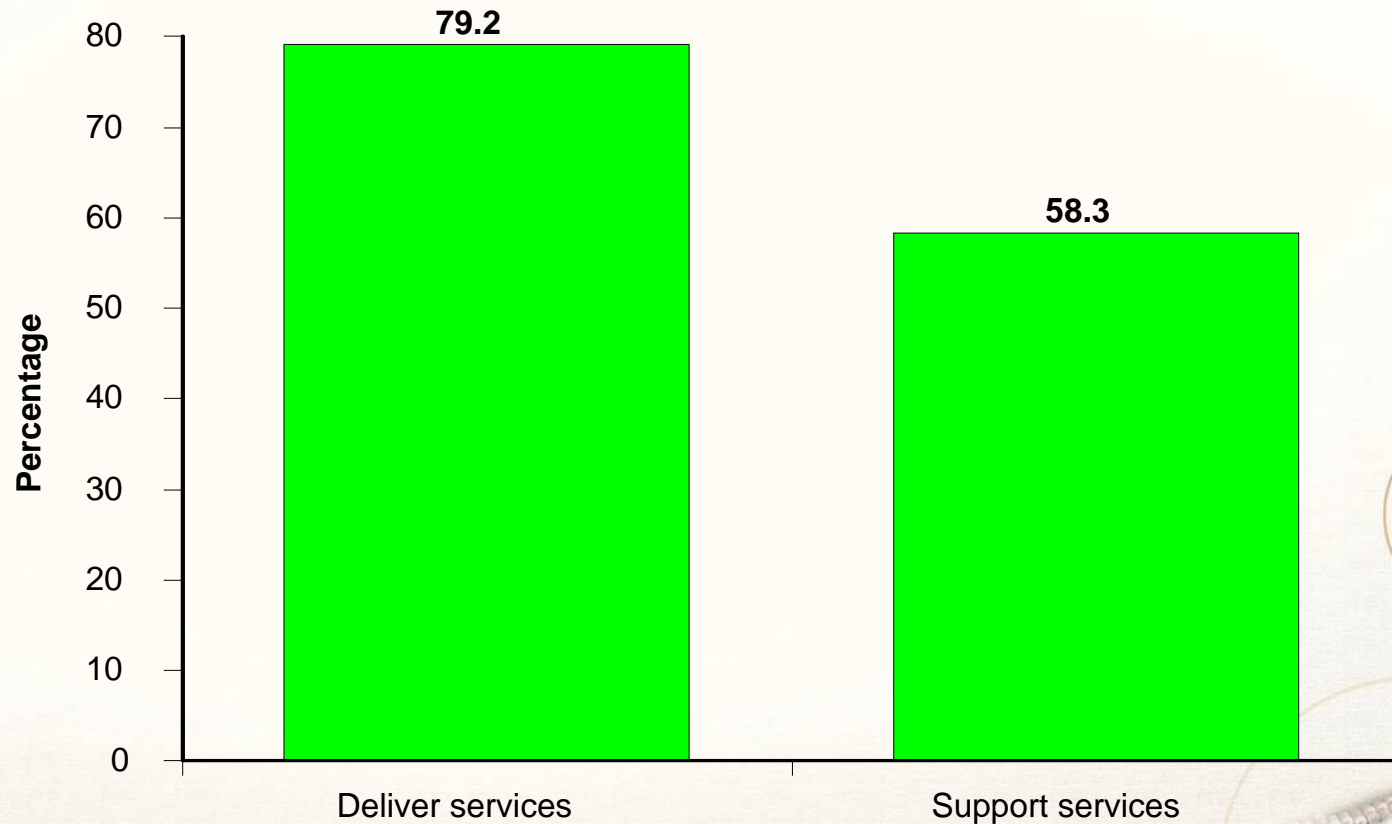
- The audit was conducted in 2007
- The period of the study was three months
- Sample and geographical Spread (national NPO and Government Depts.)
- Data collection method (interview schedule)
- Data collection instruments (questionnaire)
- Data analysis (Frequency distribution)

Variables used for the interviews schedule: questionnaire

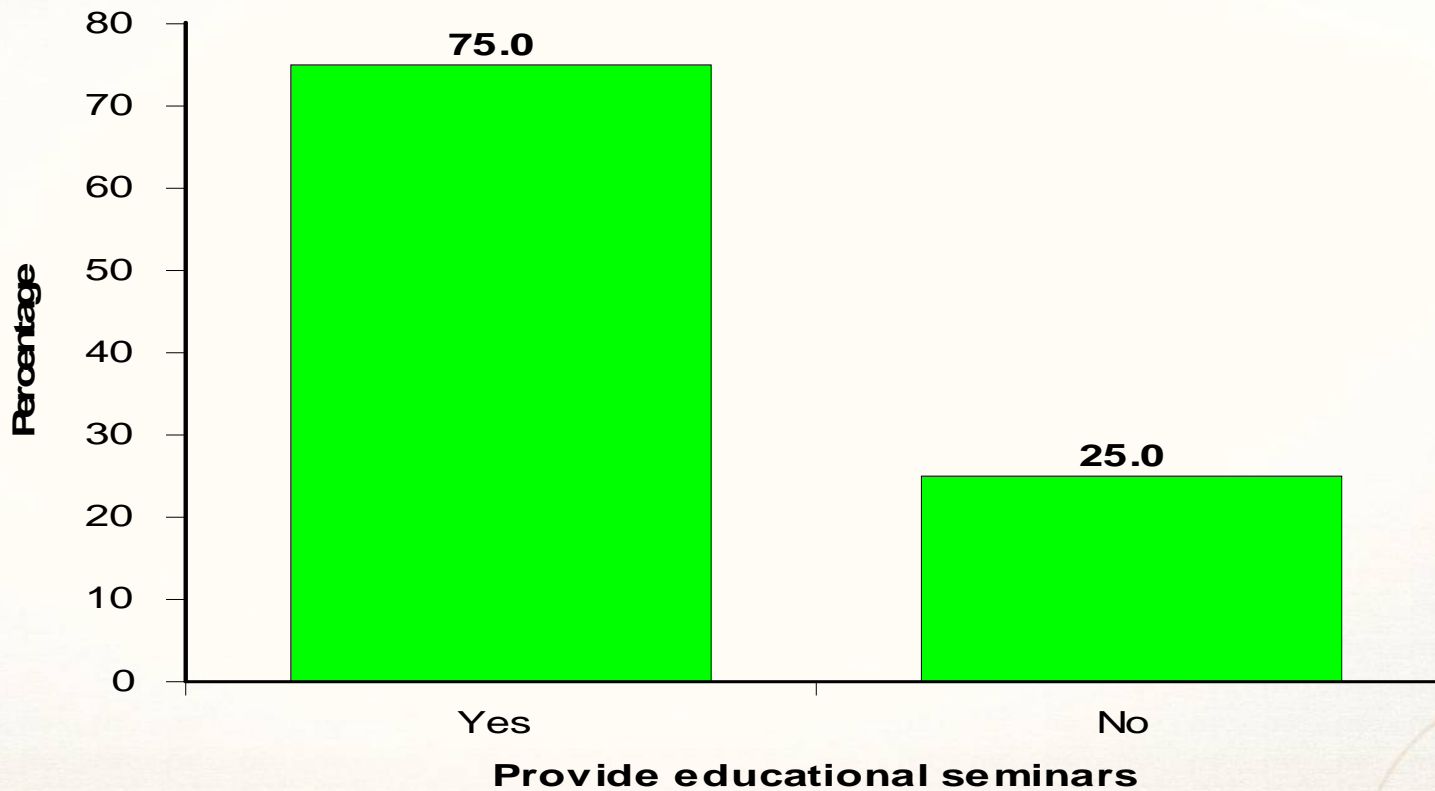
Methodology:

- Direct and indirect services to children with disabilities
- Promotion of disability rights
- Resources and capacity required to provide the service
- Capacity building and training
- Networking and Collaboration
- Accountability and consultation
- Service Agreements for service delivery

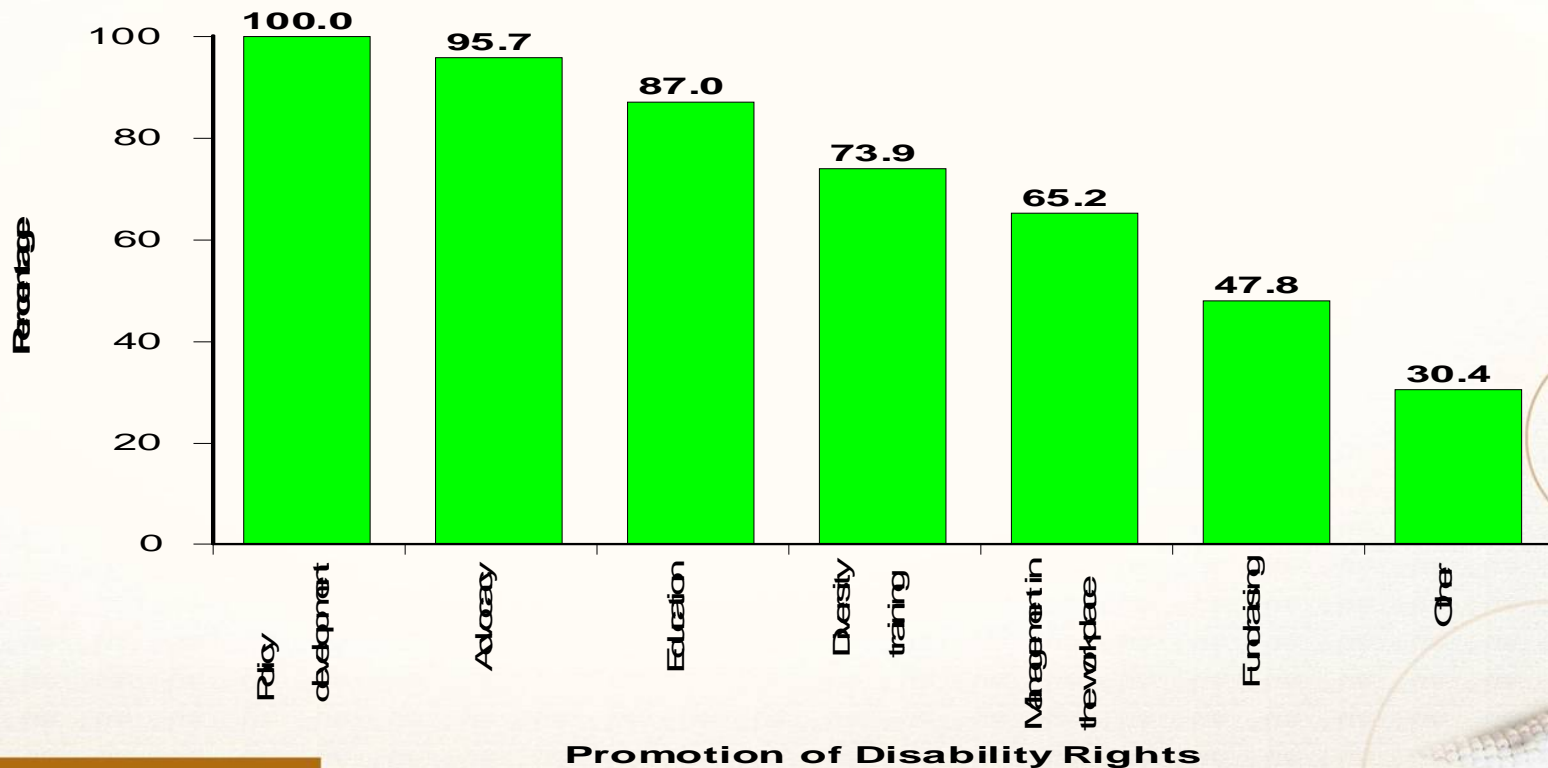
Direct services and support to organisations (findings)



Educational seminars (findings)



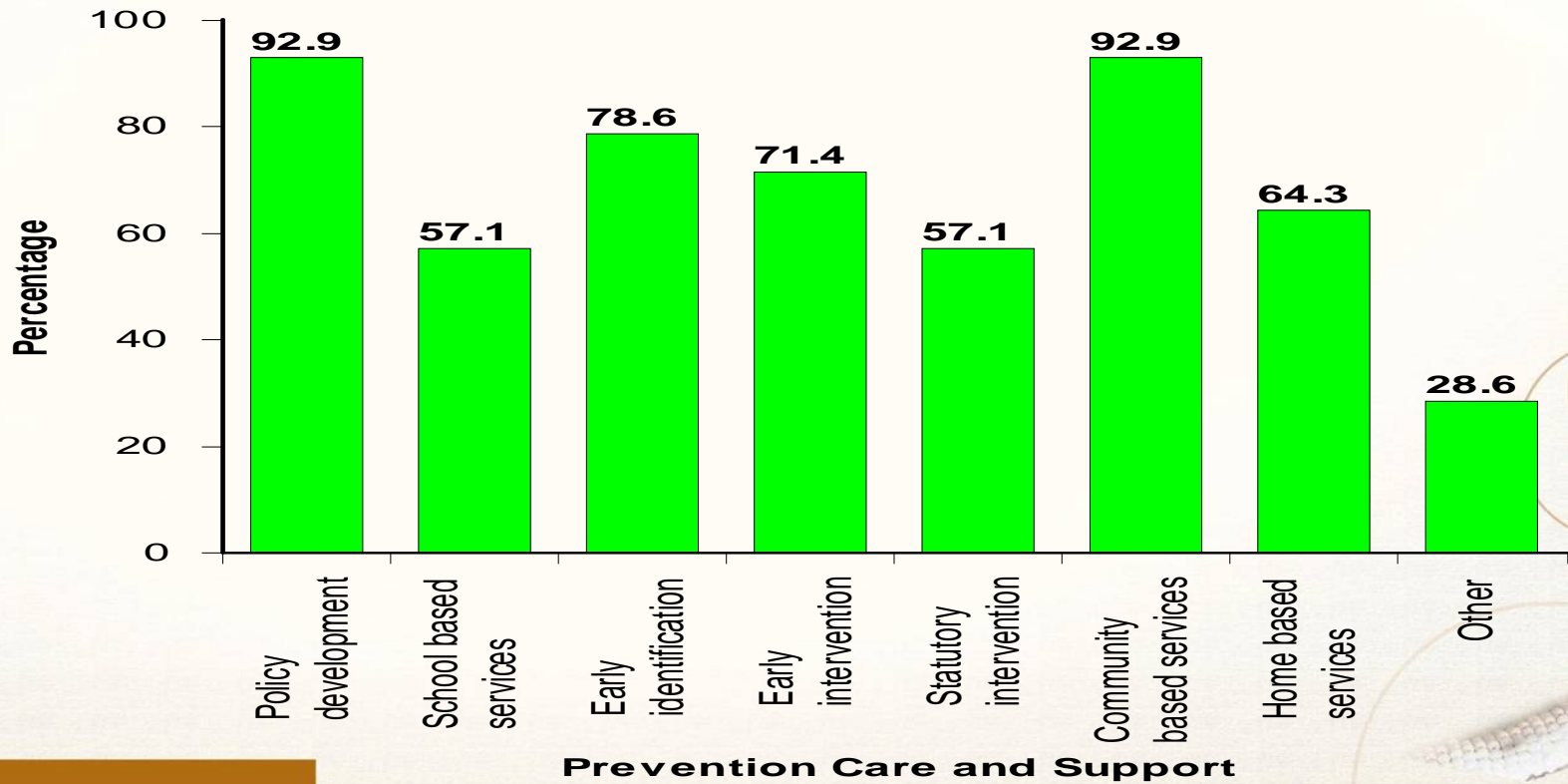
Promotion of disability rights (findings)



social development

Department:
Social Development
REPUBLIC OF SOUTH AFRICA

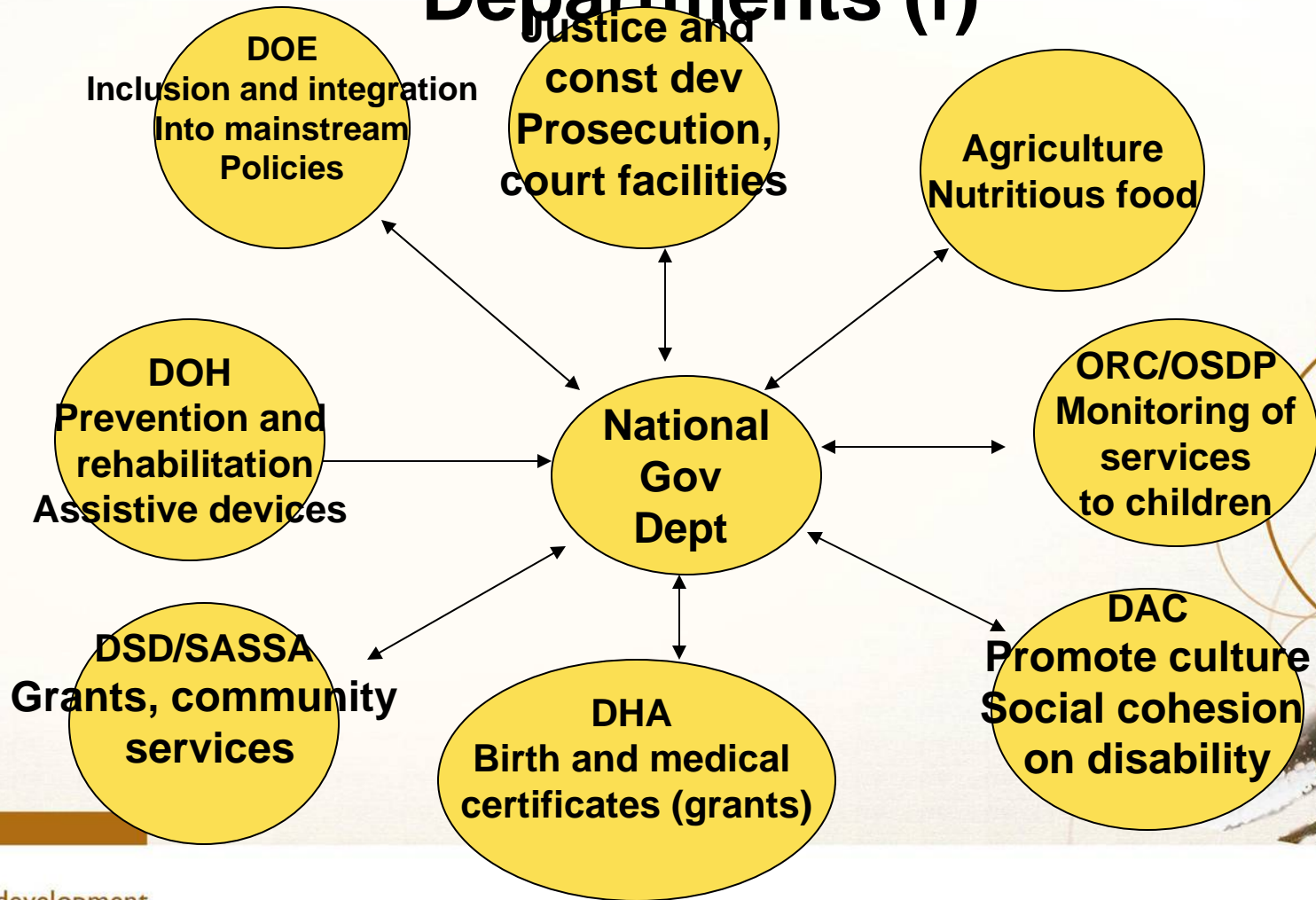
Prevention, care and support (findings)



social development

Department:
Social Development
REPUBLIC OF SOUTH AFRICA

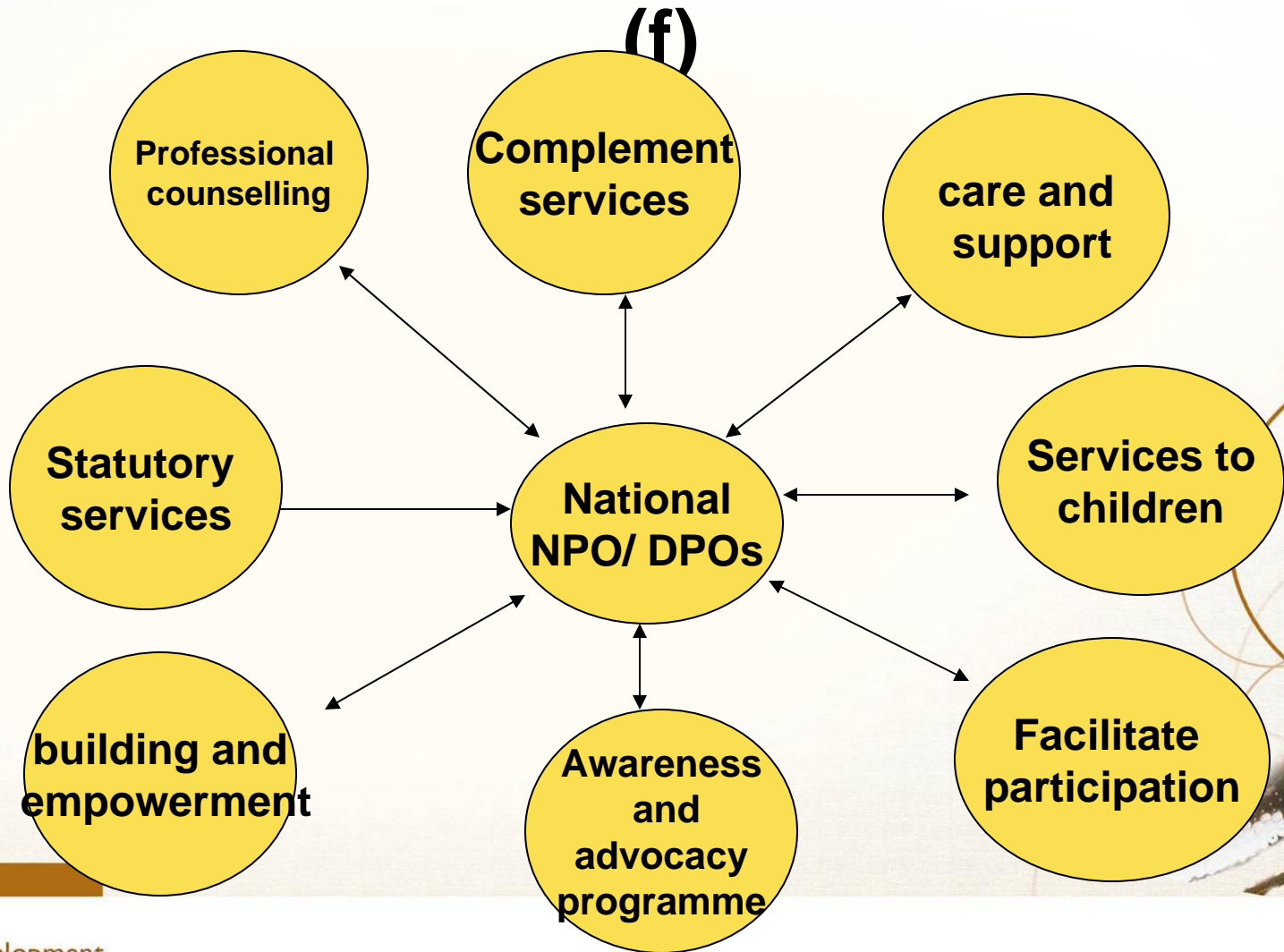
Roles and responsibility of Departments (f)



National NPOs that participated in the audit

- ✓ Down Syndrome
- ✓ Autism South Africa
- ✓ Epilepsy South Africa
- ✓ South African Federation of Mental Health
- ✓ PADI(DPO)
- ✓ QuadPara Association of South Africa (DPO)
- ✓ DICAG(DPO)
- ✓ DeafSA
- ✓ Deaf Blind SA
- ✓ South African National Council for the Blind
- ✓ NCPPDSA
- ✓ DPSA

Roles and responsibility of NPOs



social development

Department:
Social Development
REPUBLIC OF SOUTH AFRICA

Recommendations

Improvement on the following areas

- **Policy**: Clear guidelines for the care, support and rehabilitation of these children is essential.
- **Collaboration**: Inter governmental communication, networking and collaboration between government departments to improve service delivery.
- **Information management**: Providing up-to-date segregated statistics and information on services to children with disabilities and prevalence of disabilities in South Africa to national for planning of programmes and services.
- **Support to organization**: Capacity and financial support and human capital both in government and NPOs
- **Partnership**: Strengthen partnership with NPOs.
- **Monitoring and Evaluation** of services in all government departments should be improved



Conclusion

- Most of the policies do not give children with disabilities specific attention
- Lack of synergy renders implementation of policies at programme level to be inefficient
- Lack of knowledge on disability as mandated by other the INDS poses a challenge of service delivery
- Insufficient collaboration is evident both in Government and within NPOs reflected by specialization and duplication
- Many departments are not sure about their mandate to children in general



- Lack of segregated database and statistics on disability
- Lack of clear budgets allocation for disability services
- Funding limitations to provide services by NPOs

Challenges of the research

- Insufficient budget to conduct the audit at provincial and local level
- Availability of respondents
- Existing information is not managed appropriately
- Lack of understanding of the mandate to children with disabilities
- Limited and unrealistic time frame compromising the quality of the research



social development

Department:
Social Development
REPUBLIC OF SOUTH AFRICA